

5 Steps to a successful refrigeration purchase!

Purchasing the correct equipment requires a comprehensive knowledge of the options available and the purpose for which they should be recommended. As an accredited installer, Constant Cooling will design and recommend the right equipment to suit your requirement.

Step One

Once you have contacted us, one of our Sales Consultants will visit your premises and establish your requirement. There are a number of factors to consider:

- The purpose of the unit. What will it be used for?
- Where it will be positioned and how will the unit get there?
- Our consultant will establish the capacity requirement. What will the operating parameters of the equipment be, will backup be required. A system with too high capacity will lead high energy bills. With a too low capacity you will never reach the desired temperature.
- The positioning of the outdoor unit can impact equipment selection and must be accessible for maintenance and on a solid base.

Step Two

Following our Sales Consultants site visit, you will receive our recommendations and a quotation for your consideration. We are also able to introduce you to highly reputable organisations that will offer a number of lease rent, or lease buy options.

Step Three

Once we have received your written instructions to proceed, our Implementation or Project Manager will confirm installation dates. Our installation teams are accustomed to working in a variety of environments including occupied offices, private homes, hospitals, prisons and schools. It is worth noting that all our installation, service and maintenance engineers are all police checked.

Step Four

Once the installation is complete, an engineer will fully commission the equipment and issue a commissioning report to you. You will then receive training in the operation of your equipment and be issued with operation manuals.

Step 5

One month after the completion of the installation we will contact you to ensure you are completely satisfied.