

Statement of Quality Policy

Constant Cooling Limited is dedicated to ensuring Customer satisfaction by exceeding Customer expectations and providing a quality service at all times. The provision of a quality service is to be achieved and promoted by the following quality management practices.

Constant Cooling have made quality an inherent part of our Company's operations and objectives.

- Ensuring all members of staff are aware of this policy statement and its importance to the effective operation of the Company; and are involved in promoting quality management practices, making each member of staff responsible for quality in their own work.
- Actively seeking Customer feedback and using this as a format for continuous assessment and improvement.
- Training to ensure all members of staff are capable of undertaking work required in a safe and responsible manner in accordance with the Company's Health & Safety and Environmental policies and in compliance with industry codes, standards and regulatory requirements.
- It is the responsibility of every employee to meet this commitment to excellence in quality, by performing their job to the very best of their abilities. The Managing Director has overall responsibility for this quality statement and verifying the implications and application of it within the Company.

Updated, October 2005

P A Rogers - Managing Director